APPLICATION FOR HOLIDAY ACCOMMODATION Please return by fax to: 011 294 8793 or by email to holsboervacations@nedbank.co.za PLEASE NOTE: DETAILS OF APPLICANT MAKING USE OF THE RESORT Vacations HAS TO BE RECORDED ON THE APPLICATION FORM Nedbank Staff Private Pensioner Nedbank Pensioner Staff Family Private Client Reservation Number: Port Alfred Hermanus Settler Sands Fairway Sleeps 6 Sleeps 4 3 bedroom 2 bedroom Sleeps 8 2 bedroom Sleeps 5 4 Bedroom bedroom Sleeps 6 Hyde Park Umhlanga 1 bedroom Sleeps 4 <u>Summerhill</u> **Plettenberg Bay** 2 bedroom Sleeps 6 bedroom Sleeps 5 3 bedroom Sleeps 8 2 bedroom Sleeps 6 <u>Seaglen Dunes Phase 1</u> Munster Ocean Villa Umhlanga 1 bedroom Sleeps 4 2 bedroom Sleeps 4 Sleeps 6 2 bedroom Sleeps 4 bedroom 3 bedroom Sleeps 6 bedroom Sleeps 6 Seaglen Dunes Phase 2 Bedrooms Sleeps 8 Munster 3 bedroom Sleeps 6 All fields must be completed in full (clear block letters) Departure date Please note: Checking in on Sunday's or public holidays is NOT permitted No. of Adults No of children Children over 24 months are deemed as an occupant Cot required? Yes No Do you require full service? Yes No Pay by Credit Card? Nο Yes Please note that full service excludes Sundays and Public Holidays All fields must be completed in full (clear block letters)

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Applicant (Main Occupa Full name and surname	•				_	
ID (not date of birth)					_	
Work/Home telephone no:				Work Fax no:	_	
Mobile phone no:				<u> </u>		
E-mail Address:				<u></u>		
Postal Address & Area C	Code				_	
Authorisation to debit N Should you not hold a N	<u>ledbank Account</u> ledbank account, payme			y account other than Nedbank Y		
Name Employee Number (Nedbank)		Nedbank Acco	unt number:			
		Debit date:	20th	Last working day of the month		
		Debit date either 20th/31st of month prior to arrival Kindly note that all bookings must be paid for in full 1 month prior. Should you miss the 20th debit run we will debit on the last working				
Date		day of the mor	day of the month PRIOR to arrival as per policy.			

- * ALL BOOKINGS ARE SUBJECT TO CANCELLATION TERMS & CONDITIONS INCLUDING AMENDMENT FEES
- * TARIFFS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE

"By accepting the keys the guest acknowledges that he/she and all guests joining him/her on the premises accepts and is bound by the clauses of the INDEMNITY and HOUSE RULES, as displayed on the wall at Reception and Thus ACCEPTING OUR TERMS AND CONDITIONS."

SIGNATURE:

IMPORTANT INFORMATION

OUR BANKING DETAILS

Nedbank

Name of account: Holsboer Vacations Branch : Central HRD Account number: 1889 000 108 Branch code: 198765

Deposits may be made at any Nedbank branch, stating the name of the person booking in and the reservation number. Thereafter, please fax a copy of the deposit slip to us on: (011) 294 8793.

Please ensure availability is ascertained and that a reservation number is obtained PRIOR to making a payment into our account

Non Nedbank account holders - 50% proof of deposit is required within 24 hours. Alternatively, if your arrival date is within 30 days, full payment is required by the said date on your payment letter. This deposit is non-refundable. Please note that once a Reservation number is issued the booking is then confirmed and our cancellation policy applies..

Should you wish to pay via credit card please note: A secure link will be forwarded to you the day your paper work is processed. Full payment is required immediately

We cannot accept responsibility for incorrect payments /and or payments that do not reflect a reservation number as a reference into our account.

<u>Cleaning Service</u>: This is available at all Resorts at R150.00 per day. This only includes making of beds and washing of dishes every morning. Guests who request cleaning service must please note that it will be compulsory for the full duration of the stay, including the departure date but excluding Sundays and public holidays.

Kindly note that the cleaning service rate changes annually.

Cancellations/ Amendments will only be actioned during office hours Monday to Friday

R200 Cancellation Penalty

Once a booking is secured/confirmed i.e. reservation number is supplied and the booking remains on the system for longer than 24 hours. A cancellation Penalty of R200 will apply. However if the request is to cancel the booking within our cancelation policy the R200 penalty falls away and policy applies.

Out of Season Bookings / Cancellations / Amendments

If a booking is cancelled...Then...

- Within 30 days of occupation... A penalty fee of 50% of the cost of the accommodation will be charged.
- Within 15 working days of occupation... A 75% cancellation fee will be charged.
- Within 5 working days of occupation...No refund will be effected and a 100% cancellation fee will stand.
- •If dates to the existing booking are changed within 10 days prior to check in...An amendment fee of R200.00 will apply

Peak Season Bookings / Cancellations/Amendments

If a booking is cancelled...Then...

- Within 90 days of occupation... A penalty fee of 50% of the cost of the accommodation will be charged.
- •Within 60 working days of occupation... A 75% cancellation fee will be charged.
- •Within 30 working days of occupation...No refund will be effected and a 100% cancellation fee will stand.
- Each amendment will impose a fee of R200.00.

<u>Please note that Holsboer Vacations Terms and Conditions Apply</u> To view our full policy kindly go to www.holsboervacations.mobi